



ROCCA di PIERLE

Agriturismo di charme

House rules

Extra services not included in the price

- Heating: on consumption
- Air conditioning: included
- Welcome Pack (primary food and products): € 50.00 for two persons, € 75.00 for four persons, € 150.00 for the whole villa.
- Midweek or daily housekeeping: € 35.00 for apartment "La Loggia", € 45.00 for any other apartment.
- Midweek or daily linen change: bedlinen and towels € 20.00 per person, towels only € 12.00 per person.
- Tableware washing up: € 15.00
- Washing machine: € 5.00 per wash (including laundry soap).
- Baby-cradle (to be reserved in advance): € 45.00 per stay.
- Pets: € 15.00 per day.

Reservations

The apartment rentals are from Saturday to Saturday. During medium/low season it is possible to make reservations for weekly stays starting on different arrival days.

The stay will be confirmed upon reception of a deposit equal to 40% of the total amount, which shall be paid either by credit card, bank transfer, postal order or PayPal.

The balance will be paid upon arrival on the premises. The terms of payment shall be agreed upon reservation with the owner.

Upon arrival you will be asked to provide a credit card as guarantee of the stay as well as a security deposit of € 250.00 per apartment.

Tourist tax (introduced by the local authority of the Comune di Cortona on 15th April 2012): 2.50 € per person per night, up to 4 consecutive nights maximum. Children under 12 are exempted.

Please pay attention, there is a mandatory fee for the **final cleaning** of the apartments, not included in the prices shown. The final cleaning costs are from 55.00 euros for La Loggia and 65.00 euros for Il Monte and La Valle, the costs depending on the period and the season.

Cancellation policy

In caso di cancellazione della prenotazione verranno applicate le seguenti penali:

- Cancellation up to 75 days before arrival: refund of the total amount paid.
- Cancellation from 74 to 61 days before arrival: refund of 70% of the total amount paid.
- Cancellation from 60 to 46 days before arrival: refund of 50% of the total amount paid.
- Cancellation from 45 days before arrival and in case on no-show: no refund of the amount paid.

Check-in and Check-out

Check-in: from 4 PM to 7 PM

Check-out: within 10 AM.

Guests are kindly asked to give a mobile phone number upon reservation so that the country house staff can be provided with information about the arrival time, in case of delays or arrivals in advance.

For communications about arrivals and departures, please call us by phone at +39 3315045913

Guests

Unregistered people are not allowed to stay overnight.

Small pets are allowed upon request and with surcharge.

The personal data forms must be filled in by guests immediately on arrival and handed in to the owner, who will forward them to the police or to the other security authorities (as required by Italian law).

In order to be provided with a personal access password to use the free Wi-Fi connection, users shall register their personal data and fill in a form about the protection of personal data.

The swimming pool is open from April to October (the opening and closing dates will be decided according to weather conditions) and can be only used from 8 AM to 8 PM.

Children under the age of 16 must be accompanied by their parents and/or by an adult over 18 and supervised at all times.

Guests are kindly requested to leave the apartment as it was on arrival and to make known possible damages to objects or furniture. The deposit paid on arrival will be refunded on departure, after inspection of the apartment.